

Fundraising Volunteer (Ad-hoc) Role description



North London Hospice

North London Hospice is a registered charity that has been caring for local people since 1984. We are committed to empowering patients with life limiting illnesses, supporting them to achieve the best quality of life possible. As well as our inpatient unit at Woodside Avenue, we work within the wider community including our Outpatient and Wellbeing services; our support to patients in their own homes; our Community Specialist Palliative Care services; and our Patient and Family Support teams, providing emotional and practical support to patients, their families and carers. Our services are provided free of charge, but it now costs over £16 million a year to run our charity. Whilst around a third of the amount comes from the NHS, one way to make up the shortfall is through fundraising events.

Where is the role based?

This is an ad hoc volunteering role supporting a range of fundraising events across our community.

By signing up as an ad hoc volunteer, you will not be expected to attend every event. Instead, you'll receive emails letting you know about upcoming opportunities, and you can simply reply to let us know if there's an event near you that you're happy to help at.

You're always free to choose when and where you volunteer.

What does the role entail?

Ad hoc fundraising volunteers provide flexible, hands-on support at a wide range of hospice fundraising events throughout the year. By offering your time when you're available, you'll play a vital role in helping us raise funds and awareness to support our care.

- Being notified about upcoming fundraising events and volunteer opportunities, allowing you to sign up to those that suit your availability and interests.
- Supporting a variety of events and initiatives, such as helping at Open Gardens, stewarding a 10k race, or assisting with our Christmas tree recycling initiative.
- Carrying out practical tasks on the day, which may include welcoming attendees, marshalling routes, selling merchandise, collecting donations, or providing general event support.
- Working alongside hospice staff and other volunteers to ensure events run smoothly, safely, and enjoyably for everyone involved.

- Representing the hospice positively and engaging with members of the public in a friendly, professional manner.

This role would suit someone who...

- Enjoys getting stuck in and has a positive, can-do attitude, happy to help with practical tasks at busy fundraising events.
- Is confident and friendly when speaking to members of the public, helping to create a warm and welcoming atmosphere at events.
- Is reliable and punctual, with a flexible approach to volunteering and an understanding that event needs can vary.
- Is comfortable working as part of a team, while also being able to take initiative and work independently when needed.
- Is adaptable and open to supporting a range of different events and activities, from stewarding races to helping at community events or seasonal initiatives.
- Holds our hospice values at heart, compassionate, open, respectful, empowering, and collaborative - and believes in the power of volunteering to make a real difference.

Opportunities and benefits

- Making a positive impact by supporting fundraising events that help raise vital funds for the hospice, directly contributing to the care we provide to patients and families.
- Gaining hands-on experience supporting a wide range of community and fundraising events, from large-scale runs and walks to local initiatives and seasonal activities.
- Meeting and engaging with members of the local community, hospice supporters, staff, and fellow volunteers, helping to build connections and a sense of shared purpose.
- Developing confidence and skills in event support, public-facing roles, and teamwork in a friendly and supportive environment.
- Enjoying a flexible volunteering opportunity that allows you to choose the events and activities that suit your interests and availability.

Time expectation

Flexible. We'll contact you when fundraising events and volunteering opportunities become available and you can decide whether to take part. There's no regular commitment, you can choose the events that suit your interests and fit comfortably around your existing commitments.

Training

No initial training is required for this role. Ahead of each event, we'll provide a full briefing with all the key information you need to feel confident in your role on the day. You'll always be supported by members of the fundraising team and you're very welcome to ask questions or seek guidance at any point during the event.

What else do you need to know?

- You must be 16 or over to apply for this role.

- You will complete an online volunteer application form, and we will need to see a form of ID before you get started.
- At North London Hospice we strive to continuously demonstrate our values. These values are embedded in our recruitment and selection process, and we are fully committed to equality, diversity and inclusion in both our workforce and within our culture.
- You will represent North London Hospice values: compassion, openness, respect, empowerment, and collaboration.
- You'll be supported by a named event coordinator for each event who will guide you.

Equal opportunities

North London Hospice is an equal opportunities employer. We value diversity, and we acknowledge that we currently have an underrepresentation from Black, Asian and Minority Ethnic people. North London Hospice role opportunities are open to all, and we welcome applications from all suitably qualified persons regardless of their race, sex, disability, religion/belief, sexual orientation or age.

To apply:

You can apply for this role here: <https://bttr.im/jzwim> Alternatively, all of our volunteering roles are available to view via our website here: [North London Hospice | Volunteer with us](#)

For further information, please contact the fundraising team:

fundraising@northlondonhospice.co.uk