

Autumn 2026

Life

North
London
Hospice

Stories from North London Hospice



northlondonhospice.org

Build it for North London In Numbers

Build it for North London, our project to redevelop our Inpatient Unit in Woodside Park, is now underway.

-  The building contractor, Neilcott, began on **3 August** and the works will take **around a year** to complete.
-  Our temporary Inpatient Unit opened on **1 July** and is based at Jade Ward at Edgware Community Hospital while the building work happens.
-  The new Inpatient Unit will have **15 light and modern ensuite bedrooms**, each with a sofa bed for visitors.
-  The building project will cost **£10.3 million**



About the appeal

We have already raised **£8 million** through a mixture of support from generous individuals, trusts, private sponsors as well as some government funding.

Public appeal launch date: **Autumn 2026**

Ways you can support us:
Watch this space!

Our hospice was built by our community for our community. In the autumn we will launch our appeal and will ask our community to come together once again to help us reach our target so that we can be there for others in the future. [You can donate here](#)



From The Editor

Change has a way of drawing our attention to what lies ahead, while also reminding us of what matters most.

Here at the hospice, we are in the midst of our Building For Tomorrow project, transforming our Inpatient Unit so that we can continue to provide the very best environment for care for generations to come. There is the sound of progress around us, new spaces taking shape and exciting plans becoming reality. Yet, at the very heart of everything, nothing is different.

Compassion still guides every conversation. Kindness is still found in the smallest gestures. Courage continues to reveal itself every day, in our patients, their loved ones, our staff, volunteers and supporters.

The pages that follow capture that spirit beautifully. They remind us that hope can be found in unexpected places, whether through the gentle connection of pony therapy, the extraordinary determination of young Ella, or the deeply personal journeys shared so generously by Yvonne and Dina. They also explore the possibility of finding love after loss and feature Gideon's honest and moving reflections on his own stay with us. Together, these stories speak not simply of challenge, but of humanity, resilience and the remarkable power of community.



I am continually humbled by those who choose to share their experiences so openly. Every contribution to this magazine helps others to understand the difference hospice care makes and shines a light on the many ways we come together to support one another.

As we continue building for tomorrow, we remain firmly rooted in the values that have always defined us. Thank you to everyone who has contributed to this edition and to everyone who continues to walk alongside us. Your stories, your generosity and your support are helping to shape not only our future, but the lives we touch every day.

Caron Kemp,
Content Editor,
North London Hospice



Stronger Than The Silence

By Yvonne

When I paint, I use a variety of tools; brushes, oils, a canvas. But mainly my heart. Turning towards creativity has long been a form of expression for me, and whether through picture or prose, it has recently also become a great catharsis.

It's only been a few months since the specialists labelled my various health complaints as symptomatic of motor neurone disease and losing my ability to talk has been the cruellest blow so

far. I've moved between numbness and disbelief, self-blame and anger and everything in between. I can muster a powerful inner strength and then drown in hopelessness in any given hour. Truth be told, I am scared.

In my 81 years I've overcome plenty of adversity and battled various mental and physical health issues, but the way this has got its claws around me has floored me. Even as someone who'd fall into a more introverted

personality type, literally having no voice feeds feelings of isolation and vulnerability. I have a text saved on my phone to explain my predicament in simple terms when someone tries to call me. I carry a whiteboard everywhere to pen a response where required.

I'm lucky that in a world which sees my silence as weakness, my husband Norman still views me with respect and manages to care for me without treating me with kid gloves. Making him his evening meal continues to offer me a shred of normality even though I am now reliant on a feeding tube. We both miss eating together after a busy day though, not to mention the life we built which has been robbed of us both in different ways. I am sad for him. He is sad for me. It's hard to make sense of this new world.

It was my neurologist who first suggested we contact North London Hospice. Having grown up with a mother who frequented the doctor's surgery regularly, I have a natural aversion to medical interventions and to me, hospices were only about one thing. I was wrong. In fact, I have been overwhelmed by how kind everyone has been to me and somewhat puzzled. To have all this support available and delivered with warmth and compassion, totally free of charge, is hard to comprehend. The hospice has become one of the gifts I am learning to treasure.

This new existence is unflinchingly confronting. I used to be a special needs teacher, my son has complex health needs and I voluntarily read



to the blind for many years. Being of service and support is who I am, and I am having to reacquire myself with the image now staring back at me in the mirror.

“I can't write my way out of these feelings, nor paint them into something that brings relief. But nature, my chosen subject, answers anyway. The leaf doesn't mourn its fall from the tree. Change, after all, is woven into life itself.”

Welcome To Jade Ward

Welcome to Jade Ward, the temporary home of our Inpatient Unit while our hospice undergoes an exciting redevelopment.

We know that being cared for somewhere new can feel unsettling, especially at a time when familiar surroundings matter so much. While the location may be different, we want to reassure you that the things that matter most have not changed. The same hospice team is here to support you. Our experienced doctors, nurses, therapists, healthcare assistants, support staff and volunteers continue to provide the expert, compassionate care that patients and families know and trust. Although we have moved buildings for a short while, our commitment to putting patients at the heart of everything we do remains exactly the same.

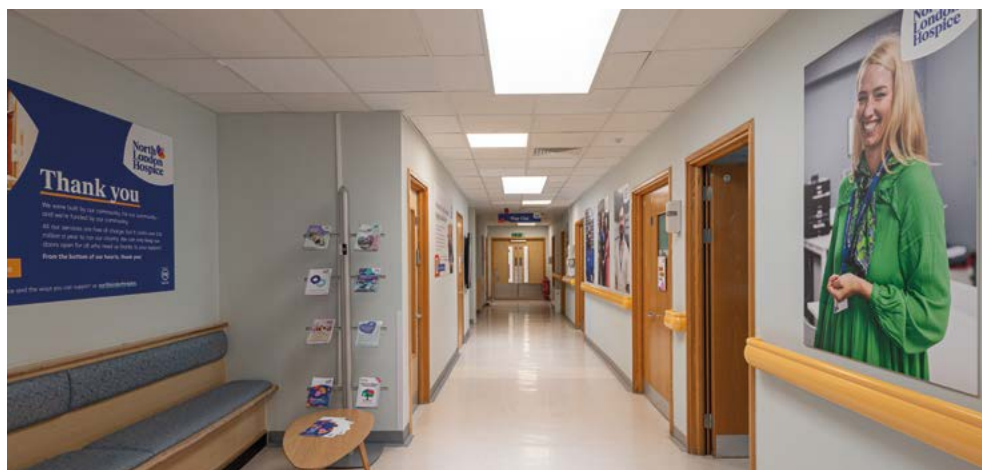
Jade Ward has been carefully prepared to provide a calm, comfortable and welcoming environment for patients and their loved ones. Located on the first floor

of Edgware Community Hospital, the space offers a mixture of single rooms and bays, all with ensuite facilities. Family and friends remain an important part of your care and pets are welcome too.

This temporary relocation has allowed us to continue providing inpatient care without interruption while we rebuild our Inpatient Unit. We are proud to be able to offer this as other hospices undertaking similar projects have not always been able to do so. We remain together as one team, committed to supporting our community throughout this period.

While Jade Ward will be our home for the next year, we know it is the people, not the building, that make our hospice special. The kindness, expertise and compassion that define our care have moved with us and we are committed to making every stay as comfortable and supportive as possible.

Thank you for being part of this journey with us.



Mane Therapy Magic



At first glance, Shetland ponies may seem an unlikely visitor to a hospice. Yet each time they clip clop their way through the Inpatient Unit, moving from room to room, they bring curiosity and delight to patients, their families, staff and volunteers. In fact, their guest appearances have become some of the most eagerly anticipated moments in the hospice calendar.

The benefits of pony therapy are well documented. Spending time with animals can lower anxiety, stimulate endorphins, reduce blood pressure and unlock long-forgotten memories. Our four-legged friends from Pixie and Pickles Pony Therapy are specially trained to visit healthcare settings, remaining calm and gentle in unfamiliar surroundings while offering comfort through the simplest of interactions. For our families, these visits can become treasured moments.

On the day Eric arrived at North

London Hospice, the first doctor he saw at his initial consultation mentioned there would be therapy ponies coming to visit," explained Sue, whose husband was recently under our care.

"I have to admit, I thought she was mistaken. Or mad. I was wrong. Charlie and Pickles made their entrance and like the stars they are, captivated the staff and patients alike.

“The ponies were happy to be stroked and petted and patiently smiled for the many selfies. Charlie spent 20 minutes with his head on my husband’s lap. Eric was so calmed, happy and smiley; the presence and effect of these gorgeous creatures was truly tangible.

"We absolutely love the many dogs who visit but the sight of two beautiful miniature ponies on their rounds brought a tear to my eye."



Running on Love

By Ella

My grandad died when I was just two, so I don't really remember his time at North London Hospice, but since I was a baby, my family have been raising money and taking part in events to help raise money.

In March I visited with my mum and nan for the Tribute Tree night where we saw the gold leaf on the tree for my grandad. I listened and learnt about how money is raised and what the money is used for. Also, I have listened to stories from and seen pictures and videos of Grandad's time in the hospice and although I know it was a sad time I also see lots of smiles.

After that night, my school told us about the Children's London Marathon and I entered the ballot so I could fundraise for the hospice. When I was picked, I set up a JustGiving page and set a target of £250 but, in the end, I raised £833.98.

It was a lovely sunny day and we ran the 2.6kms passing places like Birdcage Walk, Buckingham Palace and the Mall. I completed the run in 10 minutes and 19 seconds. I was so happy, I really enjoyed it and I love my medal. Afterwards, my family and I went for an ice cream and for lunch in the sunshine. I have already told my parents that when I'm big enough, I will run the real marathon for the hospice.

Ella's mum Claire told us:

“When Ella suggested using the marathon as a fundraiser for the hospice, it melted my heart. Ella was only a baby when my dad was in the hospice and whilst I remember her time with him, she doesn't. She has only grown up with our memories; however she has obviously taken on board how grateful we are and how the hospice will always hold a special place to us as a family. For Ella to then want to fundraise herself proves that she understands why our support is so important. We are so proud of Ella, she has the kindest heart and the most positive attitude to life.”

Well done Ella and a big thank you from everyone at North London Hospice.





Driven By Kindness

Some journeys are measured in miles, others are measured in kindness.

At North London Hospice there are many unsung heroes who go above and beyond, giving their time, their expertise and their empathy to support our work and the people we care for. This is especially true of the small team of volunteer drivers who work behind the scenes to

ensure our patients can access the care and support they need, offering reassurance and a friendly face along the way.

When Marc's mum was looked after on our Inpatient Unit four years ago, he began to look into ways to give back.

“I was so impressed by the ability of the nurses and the wider staff to do this work day in and day out and my mum was so well looked after,”

Marc reflected.

“I knew I couldn't do their job, but at the same time felt like there must be some way I could assist. I looked on the website and saw there was a need for volunteer drivers. I enjoy driving anyway so it felt like a good fit and honestly, it's been a win-win ever since.”

While the role began as a service to bring people to hospice appointments and groups and take them home again, as well as delivering post and parcels between hospice sites, it has since evolved and now includes patient experiences.

“I once took an IPU patient and her friend to London's Tate Modern,” Marc shared.

“It was her wish to visit her favourite gallery one more time and by getting her safely transported we were able to achieve this. I can also recall driving a younger patient and his mum to Brent Cross Shopping Centre for a haircut and some shopping and recently I took a patient who was a wheelchair user to London Zoo with her family, so they could create special memories together.”

Stepping in when patients perhaps cannot drive, are isolated, vulnerable, lacking a suitable vehicle or frightened of navigating the roads alone, Marc and the team of drivers ensure they can stay connected with the wider world.



“The mum with motor neurone disease, who I took to the zoo, shared that it's rare for her to spend days out with her family due to not having accessible transport,” Marc explained.

“We were driving home and her daughter needed soothing as she was tired. Safely strapped in, mum was able to look after her. I remember thinking that small interaction was so normal and yet so rare for her to experience.

“It's easy to take our independence for granted, but so important to help maintain that for others if we can. To me, this is what the hospice means when we talk about the best of life at the end of life. These small gestures can be so powerful.”

With thanks to our team of drivers; Marc, Keith, Stephen, Graham, Joe, Andy and Brian.



When Roles Reverse

When Dina first heard the word 'hospice', it lodged in her mind like a warning.

"I couldn't get past the feeling of fear it conjured up," she admitted. "Even as a nurse."

For more than two decades, the mum of two has happily been the clinician at the bedside. A charge nurse in haematology, Dina trained and worked in cancer care at Hammersmith Hospital and built a career around skill, composure and fierce advocacy for her patients.

"I loved the rhythm of the ward, the

camaraderie of my colleagues and the sense of purpose it gave me," she reflected.

“We all go into nursing with passion. You want to care. You want to make a difference.”

Being the one in need of that same care was unimaginable.

"I felt sick, but I thought it would pass," she recalled.

"I was more tired and struggling with abdominal pain but for some time I thought I could manage."

Eventually, the rare diagnosis of



portal vein thrombosis came; a serious clot affecting the blood supply to her liver. There were procedures, transfusions and difficult decisions about medications that carried problems of their own. A three-week stay on a specialist transplant unit culminated in doctors deeming the operation too risky.

"I believed for a long time that they could fix it. That a solution would be found," she shared.

"So, when they concluded that they'd run out of options and suggested I contact North London Hospice, I was both numb and frightened."

Initially supported by the hospice's community team, Dina toyed with

a stay on the Inpatient Unit to manage her overwhelming pain symptoms.

"I was scared and was sure it would feel clinical and subdued but reasoned I could try, knowing I could leave if I wanted to," she explained.

"What can I say? I was so wrong. The hospice is serene, friendly and calm. I've been encouraged to order food off menu, all tailored to a halal diet, I've had someone come to give me a manicure and pedicure and everyone is tirelessly kind and personable. It's honestly like being at a five-star hotel."

Still, becoming the patient has been a difficult adjustment.

"I'm very independent and used to being the one looking after everyone else," she concluded.

“But this is nursing like I have never known. It's less rushed and more human and I feel so grateful to be receiving such care. I'm a nurse. I thought I understood. But until you're here you don't really know. Palliative care is so much more than I imagined, and I would encourage anyone in need of this support to see for themselves. Now I can say with confidence what a special blessing this hospice is.”



Where Nature Meets Compassion

As visitors meandered through the meadows and garden paths of Highgate's OmVed Gardens, there were moments when the usual chatter of an open day gave way to something quieter. People stopped to admire wildflowers, listen to birdsong and simply stand still among the greenery.

Nestled on the site of a former garden centre, OmVed is a rewilded and cultivated community space focused on food, ecology and creativity. Complete with a seed library, kitchen garden, greenhouse and learning spaces, it encourages people to reconnect with nature in the heart of the city.

For the centre's kitchen gardener, Tej, the event – which raised an incredible £4,200 for North London Hospice – felt personal.

“I was just a child when my mum became ill and was under the care of the hospice, but I can still remember how safe they made her room feel for me,” Tej recalled.

“We happened to be exhibiting at a local festival beside the hospice and that chance encounter gave me goosebumps and brought those memories back. The open garden idea came from that.”

Recalling formative years spent in garden centres with his mum, who was a florist, Tej has always found comfort in nature.

“I often meditate and think about my parents out here,” Tej explained.

“I find it elicits wonder and mystery and encourages us to look beyond ourselves, much like life itself, death and grief. Nature gives us opportunities to keep learning, to be humbled and to find new perspectives.”

For Joanna, who works in communications at OmVed and is a keen gardener, supporting the event was equally meaningful.

“The hospice looked after my dad at home and helped him have a peaceful end,” she said.

“When I heard about the collaboration, I was really keen to get involved because I know how valuable that work is.”

Joanna joined OmVed after retraining from a career in acting and quickly fell in love with the gardens. She believes access to green spaces can be transformative,

“I notice how grounding it can be for people when they visit,” she shared.

“It was incredibly moving to open up this space in aid of the hospice and to make those connections and metaphors for people around nature, renewal, life cycles and the seasons.”

For more information visit omvedgardens.com



In Memory Decorations and Gifts

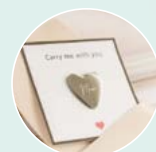
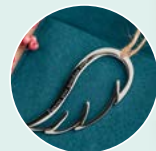
Remember someone special

with a beautiful, engraved decoration or keepsake, while making a real difference for other families who need our care. Many of these decorations and keyrings can be personalised with your own words, making them truly unique and meaningful.

For more information contact the Fundraising Team on 020 8446 2288 email fundraising@northlondonhospice.co.uk or scan the QR code below



Scan me



Charity No. 285300 | Company Reg No: 01654807

Continuing Bonds

A new monthly bereavement group is being launched by North London Hospice to help people remember and celebrate loved ones through creativity, connection and shared memories.

Continuing Bonds will meet on the first Friday of every month from 11am to 1pm at the hospice's Living Well Centre in Wood Green. The group is free to attend, open to adults aged 18 and over and there is no need to book in advance. The sessions are run by the hospice's Bereavement Service alongside a team of dedicated volunteers.

"We recognise that talking about grief is not always easy and for some people, words can feel inadequate," explained Karen Baker, Bereavement Manager.

“Through art, individuals can express thoughts, feelings and memories in a gentle and creative way, allowing them to reflect on their loved one in a way that feels right for them.”

Activities planned over the coming year include decorating photo frames, creating memory jars and scrapbooking.

For Karen, this is about more than creating beautiful keepsakes.

"We hope that people will find a sense of healing through the creative process," she said.

For more information, email nlhbereavement@northlondonhospice.co.uk.



"Through these activities, participants are encouraged to explore and maintain the continuing bond with their loved one and celebrate the life and legacy of someone who remains an important part of their story."

And there is no prior experience required.

"The emphasis is on remembering a loved one, not creating a perfect piece of artwork," Karen shared.

"We find that people who arrive feeling unsure soon become absorbed in the process, realising that what matters most are the stories and the opportunity to express feelings in a safe and understanding environment."

Finding Love After Loss

Having recently returned from a long sun-soaked weekend together in Marrakesh, Hafez and George recount the trip in easy detail and with broad smiles. As well as travelling, the pair share a love for good food, being in nature and meaningful conversations, though they both agree that just enjoying each other's company is more than enough. It is a kind of hard-won ordinary that neither of them takes for granted.

When George was first introduced to Hafez, he was reeling from the death of his wife Carole a few months earlier. They were at North London Hospice's Walk and Talk group for the bereaved and Hafez came with her own grief, having lost both her son and husband in quick succession.

"I remember calling the hospice after Carole died and crying out for help because the pain of it felt unbearable," George recalled.

"The Walk and Talk group was a lifeline to me. It was a ready-made safe community and it offered me hope."

Already a committed member of the group, which is run by volunteers and meets weekly for a walk followed by tea and cake, Hafez welcomed new people in the way she too had been taken under their wing.

“The hospice looked after my late husband at home and then offered me bereavement counselling when he died, before suggesting Walk and Talk,” she explained.



"It has been an enormous help and while everyone's story is different, sharing benefits everyone. So, when George joined there was already an unspoken understanding, but we quickly became friends and realised how much we have in common."

Yet despite finding solace in each other's company, their connection came with its own struggle.

"I had been married for 50 years and he was all I knew," Hafez admitted.

"We both had good marriages and felt guilty about filling the space of our previous partners and on the other hand it does feel like destiny and like we have known each other before somehow."

It is a sentiment echoed by George.

"Hafez is an oasis to me," George revealed.

"When Carole was being cared for at home, with the incredible help of the wonderful hospice nurses, she told me not to put my life on hold



and I sometimes believe she brought us together."

And four years into their relationship, the pair are learning to embrace their story.

“North London Hospice looked after them both with incredible care and compassion and then assisted both George and I to cope with these huge losses,” Hafez reflected.

"Of course, the Walk and Talk group isn't a dating club, but I would say it's become a family to us both and while I could never have predicted any of this, we are so grateful to the hospice for the support and kindness and now for helping us find each other."

A Place For My Thoughts

By Gideon



Questions around why me? Why this? They are even more confronting now that the cancer is lessening my lifespan. I guess this is the way life has curved its path with me.

My sister keeps me going because she understands how things operate in the world. She also understands me and knows what is best.

She helped me find North London Hospice. The staff are all very friendly and very nice people and they take care of me and make me as comfortable as possible. I cannot ask for better support. Even though I often feel lonely, there are good people here with real love in their hearts. And the medicine eases my suffering. I don't underestimate the value of that.

Since being here, the TV has taken over and I like it. I never used to see the benefits, but what an invention and piece of brilliance. We learn through it, it supplies comfort and offers company for the solitary ones among us. When I am not watching it, I enjoy drawing and writing. I find I can express myself better that way.

“The hospice is a caring organisation and I am lucky to be here. I hope by sharing my story I can help other people who might be feeling like me to know they'll be well looked after and understood.”

When I was diagnosed with cancer of the throat all I could feel was numb shock. I am 60 years old and I feel very vulnerable. I always have. I can be extremely low in spirit. I wish I wasn't like that, but the truth is the truth. I find life frightening and now I feel joy and sorrow at the same time.

Diary Dates

6 September - Skydive Day

Supporters take on a tandem skydive to raise vital funds for North London Hospice. This is a brilliant challenge event for thrill-seekers looking to make a real difference. For more information visit our website or scan the QR code above



22 November – Silverstone Run Fest

Located at the legendary Formula One™ British Grand Prix circuit, choose from a half marathon or 10K at this incredible running event. For more information visit our website northlondonhospice.org/events/silverstone-run-fest-2026

27 – 30 November – Light Up A Life

Due to the rebuilding of our Inpatient Unit, we are sadly unable to hold our traditional Light Up A Life service this year. We know this annual event means a great deal to many people and provides an important opportunity to remember loved ones. Our mailing will still be sent out as usual and will include a dedication slip that can be returned to us. These dedications will be displayed at Brent Cross Shopping Centre, where visitors will also be able to add their own messages of remembrance.

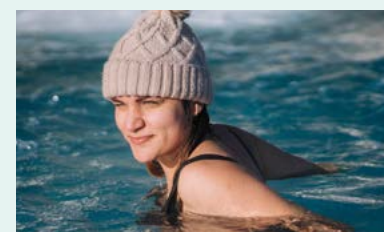
2 January - Cold Water Dip

We're bringing back our Cold Water Dip where participants brrrr-ave the cold. Take the plunge and show your support for North London Hospice in a truly unforgettable way. More details will be making waves soon, keep an eye on our website.

9 – 14 January 2027 - Christmas Tree Collection

It is very early to be thinking about Christmas but do make a note that North London Hospice is once again partnering with JustHelping, to provide a Christmas tree collection service to help raise vital funds for the hospice. For more information contact fundraising@northlondonhospice.co.uk

To find out more or register for any of our events, visit: northlondonhospice.org/get-involved/our-events-and-challenges



scan me

Inclusive Opportunities



For many young people, a first step into the workplace can feel daunting. For Ryan and Malachi, students from Capital City College in Enfield, that first step led them through the doors of North London Hospice's shop at The Mall, Wood Green, and opened up a world of new skills, confidence and opportunity.

The placements form part of the hospice's commitment to inclusion through its Disability Confident Level 2 accreditation, creating meaningful work experience opportunities for students with mild learning difficulties. Following an



interview process, four students were selected. Ryan and Malachi were the first to begin, spending one afternoon each week in the Wood Green shop.

There, they were welcomed by Shop Manager Tommy and his team, who introduced them to the many moving parts that keep a busy charity shop running, from sorting stock and merchandising displays to supporting customers.

“Volunteers are the driving force behind any charity shop and everyone brings something valuable,” he reflected.

“We focus on what people can do, not what they can't, and create opportunities for them to develop at their own pace. It's incredibly rewarding to watch someone grow in confidence, even over just a few weeks.”

Moreover, Tommy firmly believes the benefits of the programme are very mutual.

“Having a diverse team of volunteers helps us all with understanding a shared experience,” he added.

“If you have a diverse customer base, a shop should represent your community. It opens your space to welcome people from all backgrounds and helps the community connect and not feel so isolated. I have personally found this scheme very enriching.”

The impact was clear. Feedback from the college described

Ryan and Malachi as being “over the moon” with the experience. Their achievements were later celebrated at the Living Well Centre, where colleagues gathered to see Commercial Director Peter Brook present the students with certificates recognising their contribution.

“I believe that young people need the opportunity to gain work-related experience in a supportive environment,” explained the hospice's Equality, Diversity and Inclusion Manager Karun Maudgil.

“We are proud to offer volunteering that reflects our values of dignity, inclusion and compassion. Through our retail arm, these students developed employability skills and confidence, while helping our shops generate vital income for hospice care.”



Meet The Team

Karun Maudgil

Equality, Diversity
and Inclusion Manager



A patient told me recently, after sharing her story, that she felt truly heard. It was a simple sentence, but it stayed with me. In that moment, I was reminded that sometimes the most important thing we can offer is space, respect and genuine attention.

“I’ve been at North London Hospice for four years, and my role as Equality, Diversity and Inclusion (EDI) Manager is all about making sure those

moments aren’t the exception, but the norm. For me, EDI is about recognising that every person who comes through our doors carries their own story, identity and needs, and making sure our care reflects that.”

My work spans many areas, from delivering training that helps colleagues understand the real impact of bias, to improving how we recruit so opportunities feel open and fair. I also look at staff data to see

“What keeps me motivated is simply the people. Every day I see colleagues going the extra mile, showing kindness in ways big and small. That’s what brings EDI to life; those everyday choices to listen, to learn and to care for each other as individuals.”

where we can grow and I help create ways for patients to share what matters to them, whether that’s their beliefs, background or personal preferences. Alongside this, I coordinate moments in the year, such as Pride, International Day of People with Disabilities or Black History Month, that celebrate the diversity of the communities we serve.

In a hospice, this work feels especially important. People come to us at deeply vulnerable times. Feeling unseen or misunderstood can add to that weight, but conversely, feeling truly recognised for who they are can bring comfort and trust.

There are still misconceptions about EDI. Some people think it’s about ticking boxes or that it only benefits certain groups. I see it differently. Inclusive environments support everyone, because each of us has our own unique experiences that shape how we live and work.



Sahara Steps



Walking together. Caring forever.

Desert Discovery

A once-in-a-lifetime, tailor-made adventure across the Moroccan Sahara Desert, including five days of breathtaking landscapes, extraordinary experiences and a journey that will make a real difference.

Join us for this trailblazing, bespoke challenge event supporting North London Hospice.

Limited spaces – trek with us in 2027!

Find out more/register:

northlondonhospice.org/events/sahara-steps-2027?



Letters

This is the second time the great hospice team have seen our family through a difficult time. Your understanding and kindness are second to none especially when we took over the cafe area. Once again, it shows there is humanity out there. Keep up the amazing work.

What a lovely thought receiving the bereavement card near to my late husband's passing. I will never forget the care he received from all the staff who work at the hospice and will continue to support the hospice as much as I can in the future.

The residents of North London are so privileged to have somewhere like this in times of need for the patients and families to support them.

From the very beginning, the North London Hospice team stepped in with compassion and professionalism. They visited us early on, explained everything clearly and reassured us that they would be with us every step of the way to support both mum and the family. Caring for mum as she deteriorated day by day was extremely tough and we could not have managed without the team's help.

Their support was remarkable. They were always a phone call away and on days we didn't reach out, they often called just to check in on us. Their home visits made a profound difference. Their compassion, empathy and genuine care always shone through. Without this team, it would have been impossible to honour her wish to remain at home.

We want to express our heartfelt thanks to the entire team, with special appreciation for Jess and Jo, who at times helped carry us through this incredibly difficult journey. We will always be grateful for everything you did for mum and for us.

North London Hospice

North London Hospice,
47 Woodside Avenue,
London N12 8TT

T 0800 368 7848 (Freephone)

E nlh@northlondonhospice.co.uk

www.northlondonhospice.org



Registered with
FUNDRAISING
REGULATOR

I would like to make a donation today



Title: First Name: Surname:
Address Postcode
Email Phone no

☐ I wish to make a donation to North London Hospice of: £

☐ I enclose a cheque made payable to North London Hospice

☐ Please debit my credit/debit card

Card No:

Name on Card Expiry: / Security Code:

giftaid it

☐ **Make your donation go 25% further – at no extra cost to you.** If you are a UK taxpayer, you can boost your donation by 25p for every £1 you donate, simply by ticking the box on the left. It won't cost you a penny more. Yes, I want to Gift Aid this donation and any donations I make in the future or have made in the past 4 years to North London Hospice.*

☐ I would like more information about leaving a gift in my will to North London Hospice ☐ I have left a gift to North London Hospice in my will
North London Hospice would like to keep in touch about our work and future events, appeals, newsletters and other ways of getting involved, by post or by the channels below with your consent. You can let us know if you would prefer not to receive these communications by contacting us at Fundraising@northlondonhospice.co.uk. Visit northlondonhospice.org/privacy-policy to find out more about how we use your information.

☐ I would like to hear from North London Hospice by email ☐ I would like to occasionally hear from North London Hospice by phone

However you choose to support us, Gift Aid makes your donation go even further, and it really makes a huge difference. Thank you.

*I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year, it is my responsibility to pay any difference. Please notify us if you want to cancel this declaration, change your name or home address, or no longer pay sufficient tax on your income and/or capital gains.

Please return this form in the enclosed freepost envelope or scan the QR code and donate directly on our website.

